

LAKE ST. JOHN WATERWORKS DISTRICT  
WATER USERS' AGREEMENT

This agreement, between LAKE ST. JOHN WATER WORKS DISTRICT of Concordia Parish, Louisiana, a waterworks district organized and existing by virtue of the laws of the State of Louisiana, hereafter called "District" and \_\_\_\_\_ a user of the District, hereinafter sometimes called "User", (WITNESSETH)

WHEREAS, User desires to purchase farmstead and domestic water from the District and to enter into a water users agreement as required by the rules and regulations of the District.

NOW, THEREFORE, in consideration of the mutual covenants, promised and agreements herein contained, it is hereby understood and agreed:

The District agrees to furnish, subject to the limitations hereinafter provided for, such quantity of water for domestic, livestock, garden, industrial and commercial purposes as the user may desire in connection with his occupancy of the following described property:

**PROPERTY LOCATED AT (911 ADDRESS)**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Location #: (office use only) \_\_\_\_\_

Which aforesaid property is: (please circle one)

- owner occupied dwelling
- tenant occupied dwelling
- institution
- commercial user
- lot

provided, however, that the user may have delivered to him only such water as may be necessary to supply the needs of the persons residing within a single farmstead or dwelling and of the livestock owned by such persons and to irrigate a garden; that the industrial or commercial user shall be entitled to have delivered to him only such water as may be necessary to supply the needs of the installation.

The User shall install and maintain at his own expense a service line which shall begin at his property line and extend to the dwelling and other portion of his premises.

The User's service line shall connect with the distribution system of the District at the nearest place of desired use by the user, provided the District has determined in advance that the District water system is of sufficient capacity to permit delivery of water at that point.

The User shall pay for such water at such rates, time and place as shall be determined by the District.

The District shall install new meters within (3) feet of the distribution system and have exclusive right to use such water meter to turn it on and off.

The District shall have final jurisdiction in any question of location of say service line connection to its distribution system; shall determine the allocation of water to Users in the event of a water shortage; may shut off the water to a User who allows a connection or extension to be made to his service line for the purpose of supplying water to another user.

The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the User will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

The following unacceptable practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.

District and User:

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for the following are the terms of the service agreement between the District possible cross- connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- D. Copies of all testing and maintenance records shall be provided to the Water System.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- F. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.

The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System.

If the User fails to comply with the terms of the Service Agreement, the District, at its option, shall terminate service until proper installation of the appropriate backflow prevention device, at the Users expense, at the service connection.

The failure of a User to pay water charges duly imposed shall result in the automatic imposition of the following penalties:

- A. Non-payment within ten days from the due date will be subject to a penalty of ten (10) percent of the delinquent account:
- B. Non-payment within sixty days from the due date will result in the water being shut off from the User's property unless arrangements have been made with the office.
- C. Non-payment for ninety days after original due date will allow the District, in addition to all other rights and remedies to terminate water service, and, in such event the User shall not be entitled to receive, nor the District obligated to supply, any water under this agreement.

In the event it becomes necessary for the District to shut off the water from a User's property for nonpayment, a fee of \$100.00 will be charged for a reconnection of the service if it is deemed by the District to reconnect the customer.

IN WITNESS WHEREOF, we have hereunto executed this agreement this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_.

BY \_\_\_\_\_

NAME AND BILLING ADDRESS

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone (home)  
(cell)

\_\_\_\_\_  
\_\_\_\_\_

EMPLOYMENT: \_\_\_\_\_

\_\_\_\_\_  
OFFICE MANAGER

Copy of driver's license required.  
2 phone numbers required

**LAKE ST. JOHN WATERWORKS DIST. 1**  
**Water Use Questionnaire for Residential Customers**

Please indicate whether the special plumbing or activities listed below apply to your premises:

Yes	No	Plumbing or Activity Present on Customer's Premises*
		Underground sprinkler system
		Water treatment system (e.g., water softener)
		Solar heating system
		Residential fire sprinkler system
		Other water supply (whether or not connected to plumbing system, e.g. well)
		Sewage pumping system or grey water system
		Boat moorage with water supply
		Hobby farm
		Animal watering troughs
		Swimming pool or spa
		Greenhouse
		Decorative pond
		Photo lab or dark room
		Home-based business. If Yes, list type or describe (e.g., beauty salon, machine shop, etc.):

\*Based on their knowledge of residential connections served, public water systems may "customize" this list by adding or deleting plumbing categories or activities.

Completed by (print name): \_\_\_\_\_ Date: \_\_\_\_\_

Resident's Signature: \_\_\_\_\_

**AUTHORIZATION FORM FOR DIRECT PAYMENT ACH DEBITS**

Company Name: **LAKE ST JOHN WATERWORKS** Company ID Number: \_\_\_\_\_

I (we) hereby authorize **Lake St John Waterworks**, hereinafter called **COMPANY**, to initiate debit entries for monthly water bill to my (our) account indicated below and the financial institution named below, hereinafter called **FINANCIAL INSTITUTION**, to debit the same to such account. I (we) acknowledge that the origination of ACH transactions to my (our) account must comply with the provisions of U.S. law.

Financial Institution Name:	Branch:
Address:	Type of Account (check one below):
City/State:	<input type="checkbox"/> Checking
ZIP:	<input type="checkbox"/> Savings
Account Name:	
Routing Number:	
Acct Number:	

This authority is to remain in full force and effect until **COMPANY** has received written notification from me (or either of us) of its termination in such form and manner as is agreed **COMPANY** and **FINANCIAL INSTITUTION** a reasonable opportunity to act on it.

Print Individual Name:
Individual ID Number:
Signature:
Date:

**PLEASE ATTACH COPY OF VOIDED CHECK TO THIS FORM!**